

5 Whys Template

21 Feb 2023 / Project Scrutiny / Brianna Newman					Complete
Score	0%	Flagged items	0	Actions	3
Site conducted					Unanswered
Project Name					Project Scrutiny
Team Manager					Brianna Newman
Location				46 Princ	e St., Harrison, New South Wales 2460
Conducted on				2	1.02.2023 11:00 PST

Actions 3 actions

Inspection / 5 Whys / WHY / WHY 5

Is this the root cause of the problem?

Yes

Complete | Assignee SafetyCulture Staff | Priority Low | Due 28.02.2023 11:57 PST | Created by SafetyCulture Staff

Remind each team member for the next meeting

Complete | Assignee SafetyCulture Staff | Priority Low | Due 28.02.2023 11:57 PST | Created by SafetyCulture Staff

Invite process manager

Complete | Assignee SafetyCulture Staff | Priority Low | Due 28.02.2023 11:56 PST | Created by SafetyCulture Staff

Look for digital inspection apps

Inspection	3 actions
5 Whys	3 actions
Define the problem.	
There is a significant decline in the revenue of our company.	
To answer why this problem occured, tap add WHY.	
WHY	3 actions
WHY 1	
Why did this problem occur?	
Most of our stores experience stock loss.	
Is this the root cause of the problem?	No
Tap ADD WHY.	
WHY 2	
Why did this problem occur?	
Data from inventory reports are overlooked.	
Is this the root cause of the problem?	No
Tap ADD WHY.	
WHY 3	
Why did this problem occur?	
The turnaround of reports is slow.	
Is this the root cause of the problem?	No
Tap ADD WHY.	
WHY 4	
Why did this problem occur?	
It is tedious to complete paperwork.	
Is this the root cause of the problem?	No
Tap ADD WHY.	

3/5

WHY 5

Why did this problem occur?

Inventory audits using pen and paper are inefficient.

Is this the root cause of the problem?

Yes

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Look for digital inspection apps

Provide a solution to this problem.

Use a digital inspection app to streamline inventory audits and reporting.

Completion

Additional Suggestions

Let's use the 5 whys more often!

Full Name and Signature of Team Manager

Ship!

Brianna Newman 21.02.2023 11:58 PST

To list all the 5 whys participants, tap ADD TEAM MEMBER.

TEAM MEMBER

TEAM MEMBER 1

Full Name and Signature of Team Member



Oscar Favenc 21.02.2023 11:58 PST

TEAM MEMBER 2

Full Name and Signature of Team Member

Luca Bussell

21.02.2023 11:58 PST

TEAM MEMBER 3

Full Name and Signature of Team Member

Gra Skupp

Grace Skelton 21.02.2023 11:58 PST