

# **Hotel Checklist**

Aboria Hotel / 27 Apr	2023 / Jona l	Reyes			Complete
Score	90.28%	Flagged items	7	Actions	1
Site conducted					Unanswered
Date and Time of I	nspection			27.	04.2023 12:05 PST
Client / Site					Aboria Hotel
Inspected by					Jona Reyes
Location					Sydney NSW 2000, Australia 713, 151.2086725)

#### Flagged items & Actions

7 flagged, 1 action

Flagged items 7 flagged, 1 action

Audit / STAFF

#### **Employees wear name tags**

No



Photo 1

## Audit / HOTEL ENTRANCE

## **Building lights working and in place**

No

Floor 2, hallway light near the elevator

To Do | Assignee SafetyCulture Staff, Juhlian Pimping | Priority High | Due 04.05.2023 14:00 PST | Created by SafetyCulture Staff

#### Replace light bulb

#### Audit / PARKING

#### No trash around

No

Trash located at parking lot



Photo 2

#### Audit / LOBBY

Public toilets - tissues and hand papers in place

No

#### Audit / SWIMMING POOL

Towels are available

No

Towels are not available

#### Audit / GUEST ROOMS

Controls for air conditioning/heat work properly

No

Missing remote control for room 201

## Audit / GUEST ROOMS

## Walls clean and free of cobwebs

No

Cobwebs are visible at room 201



Photo 3

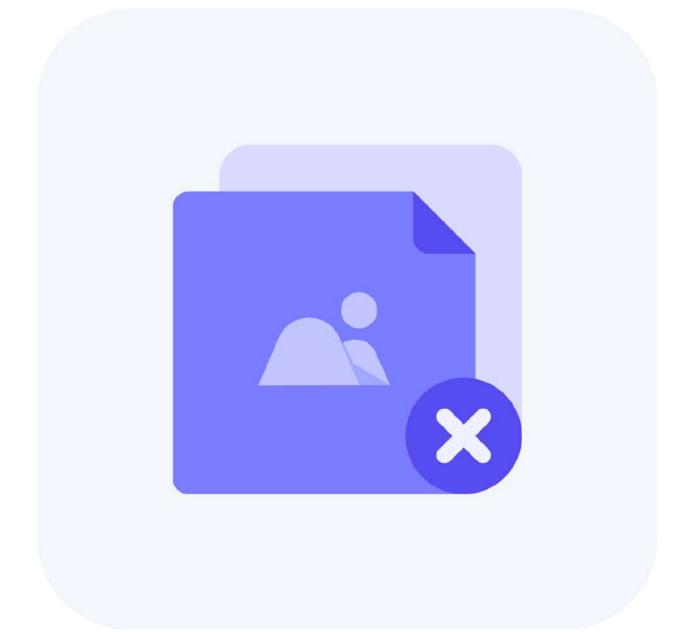
Other actions 0 actions

Audit 7 flagged, 1 action, 90.28%

STAFF 1 flagged, 83.33%

Security on duty well trained	Yes
Employees well groomed and hygienic	Yes
Employees wear appropriate uniform	Yes

REFERENCE: Employees wear appropriate uniform [This is an example of how you can use iAuditor to include best practice reference images in your templates to assist with inspections]



**Employees wear name tags** 

No



Photo 1

Employees well-trained on emergency procedures	Yes	
Employees well-trained in process, rules, and regulations	Yes	
HOTEL ENTRANCE	1 flagged, 1 action, 83.33%	
In and out gate and main porch clean	Yes	
Hotel entrance neat and clean	Yes	
Signages are clean	Yes	
Building lights working and in place	No	
Floor 2, hallway light near the elevator		
To Do   Assignee SafetyCulture Staff, Juhlian Pimping   Priority High   Due 04.05.2023 14:00 PST   Created by SafetyCulture Staff		
Replace light bulb		
Lobby entrance clean	Yes	
CCTV camera clear and in good working condition	Yes	
PARKING	1 flagged, 75%	
Cars parked properly	Yes	
No trash around	No	





Photo 2

All trash bin clean and in place	Yes
Garbage segregated and collected	Yes

STAFF FACILITIES 100%

Staffs entrance clean	Yes
Clean restrooms	Yes
Adequate lockers	Yes
Biometrics or employee time logs function well	Yes

## **BACK OF THE HOUSE**

100%

Clean passage or hallways	Yes
Hotel ambiance pleasant	Yes
Fire exit passage to the back of the house unobstructed	Yes
Service lift or baggage lift clean and in good working condition	Yes

LOBBY 1 flagged, 80%

Clean glass doors and windows	Yes
Clean planters	N/A
Public toilets clean and sanitized	Yes
Public toilets - tissues and hand papers in place	No
Reception counter clean and clutter free	Yes
Proper signage clear and visible	Yes

## **CAFETERIA / RESTAURANT**

100%

Entrance clean and unobstructed	Yes
Glass doors and windows smudge free	Yes
Floors, hallways, ceilings clean and damage free	Yes
Chairs and tables all set	Yes
Clean utensils	Yes

Public toilets clean and sanitized	Yes	
Public toilets - tissues and hand papers in place	Yes	
Food tags in place	N/A	
Food replenishment done at regular interval	N/A	
MAIN KITCHEN	100%	
Kitchen facilities clean	Yes	
Staff well groomed, hygienic and in proper uniform	Yes	
SWIMMING POOL 1 flagged, 87.5		
Glassdoor to pool smudge free and clean	Yes	
Swimming pools has clean water	Yes	
Pool deck clean	Yes	
Towels are available	No	
Towels are not available		
Public toilets clean and sanitized	Yes	
Public toilets - tissues and hand papers in place	Yes	
Public showers clean and sanitized	Yes	
Public showers' toiletries available	Yes	
SPA	100%	
Appealing ambiance	Yes	
Rooms have a relaxing scent	Yes	
Clean facilities	Yes	
GUEST'S LIFT	100%	
Clean floor	Yes	
Smudge-free mirror and glass	Yes	

GUEST ROOMS 2 flagged, 89.47%

Doors working properly	Yes
Light switches works	Yes
Window glass clean and damage free	Yes
Drapes straight and working properly	Yes
Controls for air conditioning/heat work properly	No
Missing remote control for room 201	
Air conditioning filter clean	Yes
Lampshades clean and straight	Yes
Beds correctly made	Yes
Fluffed/even pillows	Yes
Bedspreads straight	Yes
Mattress firm	Yes
Bedspread free of rips and stains	Yes
Upholstery clean and in good condition	Yes
Furniture free from scratches or stains	N/A
Walls clean and free of cobwebs	No

Cobwebs are visible at room 201



Photo 3

Walls free from scratches and nicks	Yes
Luggage racks in good condition	Yes
Pictures and Mirrors straight	Yes
Telephone working	Yes

Clean ashtrays	N/A
Furniture draws slide out easily	Yes

## STAFF FEEDBACK

100%

Handled an issue / complaint very well	Yes
Resolved issue with a positive outcome	Yes

# RECOMMENDATIONS and OTHER COMMENTS

#### **Recommendations and other comments**

- 1. Remind employees to always wear their name tags
- 2. Change flickering light bulbs
- 3. Always make sure to maintain cleanliness in all hotel areas
- 4. Always check and replenish toilet papers at all comfort room
- 5. Clean towels should always be available for all hotel guests
- 6. Make sure all room amenities are available

## **COMPLETION**

## **Inspector's Full Name and Signature**

5

Jona Reyes 27.04.2023 12:12 PST

## Media summary



Photo 1

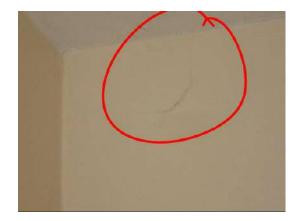


Photo 3



Photo 2