



# General NPS Survey Template

Valeriano Avellino / 19 Apr 2023

Complete

Score	80%	Flagged items	0	Actions	0
-------	-----	---------------	---	---------	---

Thank you for giving us the opportunity to serve you better. Please help us by taking a few minutes to tell us about the service that you have received so far. We appreciate your business and want to make sure we meet your expectations.

**Customer Name (Optional)**

Valeriano Avellino

**Product or Service Name**

SupportSense Ergonomic Chair

**Survey Date and Time**

19.04.2023 15:49 PST

Please click "Next Page" to continue.

**Audit**

80%

## Survey

80%

**Considering only your most recent purchase experience, how likely would you be to recommend our product or service to a friend or colleague? (0 is not at all likely, 10 is extremely likely)**

**8**  
From 0 to 10

### What did you love about the product or service?

I love the chair's sleek design, customizable features, and exceptional support. It definitely helped with my back pain.

### What did you like the least about the product or service?

The mesh material felt uncomfortable when I'm sitting for long hours. The armrests also felt a bit flimsy.

### How can we improve your experience with our product or service?

Perhaps, you could provide cushioned seat options for those wanting a more comfortable material to sit on.

## Customer Information

We take the confidentiality and privacy of your responses very seriously. Any information you provide in this survey will be kept strictly confidential and only be used for the purposes of improving our services.

**Gender**

Male

**Age**

18-25

**Marital Status**

Single, never married

## Completion

Thank you for taking the time to complete this survey. Your feedback is important to us and will help us to continually improve our services.

### Full Name and Signature of Customer (Optional)

*Valeriano Avellino*

Valeriano Avellino  
20.04.2023 08:22 PST