



SIPOC Template

Highlander Car Dealership / 5 Jun 2023 /
Jeremy Jerson

Complete

Score	0 / 0 (0%)	Flagged items	0	Actions	0
Site conducted					Unanswered
Site					Highlander Car Dealership
Conducted on (Date and Time)					5 Jun 2023 16:59 PST
Officer in Charge					Jeremy Jerson
Location					3186 Royal Berkshire Ln, Oakland, MI, 48363

Inspection

Suppliers

Entities that initiate work by providing requests and work orders to be done.

- Dealers
- Customers

Input

Requests or work orders provided by suppliers for processing.

- Car Models
- Car Specifications
- Prices
- Availability

Process

Steps taken to convert input to a specified output

-- Purchasing a Car --

1. Determine car options
2. Review specifications and test drive
3. Negotiate price and delivery date
4. Sign paperwork
5. Collect vehicle

Output

Product or services that result from the process

- Car
- Payment
- Paperwork
- Service contract
- Delivery date

Customer

Recipient of the process output

- Individual customers
- Companies

Completion

Recommendations

Make sure to add new trainees to distribution list so they can receive updated SIPOC plans.

Officer in Charge (Full Name and Signature)



Jeremy Jerson
5 Jun 2023 16:59 PST
