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Title Page

Document No.

Audit Title

Client / Site

Conducted on



Prepared by

Location



Personnel



Overall

Were all team members you encountered friendly and welcoming?

YES NO

Were all toilets clean and in order?

YES NO

LITMUS

Was the music, temperature and lighting correct for the time of visit?

YES NO

Was the playlist correct for the current customers?

YES NO

Was the sound correct for both live sets and c-burn?

YES NO

Restaurant

Was the table top clean and the table set correctly - basket to spec?

YES NO

Were you suggestively sold the specials and offered personalised sides with your order?

YES NO

Were the timings of all courses correct and if not did the MOD touch your table?

YES NO

Kitchen

Does kitchen look tidy?

YES NO

Are chefs in full uniform (black jacket and apron)?

YES NO

Note ticket times on food

Does the food look fresh and to spec? (take picture of the food)

YES NO

Is the food tasty?

YES NO

Seasoned well?

YES NO

Correct temperature?

YES NO

Bar

Does the bar & bartender look presentable? (Shop Window + Clean uniform)

YES NO

Were the friendly and engaged with the guests?

YES NO

Is your drink well balanced and taste as you expect?

YES NO

Is the presentation of your drink correct? (Big Sexy Garnish, look fresh and where applicable presented alongside straw)

YES NO

Summary

General Comments

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