

# Building **excellence** from the ground up:

Your solution for training, quality, and team development



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Say hi!

This will be a collaborative session, so before we get started introduce yourself to your neighbours.



# Why **progress** stalls?

**Frontline  
turnover**

**Inconsistent  
training**

**Manual processes**

**Frontline  
communication**

**Engagement  
and retention**

**Technical  
knowledge\***

**52%** of frontline workers believe there's an "us vs. them" divide between frontline employees and management.

Feedback from the Field **2024**

**62%** of frontline workers believe that knowledge sharing within their organisation is ineffective.

Feedback from the Field **2024**

# Best in class

Teams use the SC Platform for **empowerment**

## Training & onboarding

How are you tracking training effectiveness today?

## Quality & performance

How are you standardizing checks across your teams?

## Engagement & retention

What's working well for you in boosting retention on the frontline?

# Join the SC Community

Share ideas  
and keep the  
conversation going

