Agenda

01
Introductions

02
Understand, act & improve

03
Modernised workflows: Investigations

04
Modernised workflows: Asset Management

05
Group breakout sessions

Where are you feeling the **most friction?**

Lack of visibility
into frontline conditions, hazards, or performance metrics

Project delays
caused by rework, unexpected equipment downtime, or workplace injuries

Profitability impacts
from safety incidents, compliance fines, or operational inefficiencies

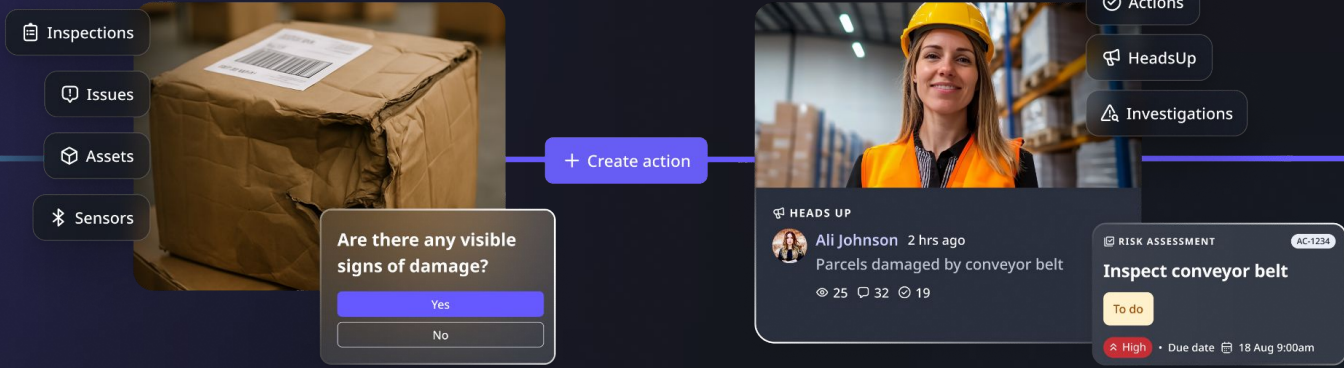**Manual, paper- based processes**
processes that are slow, error-prone, and hard to scale
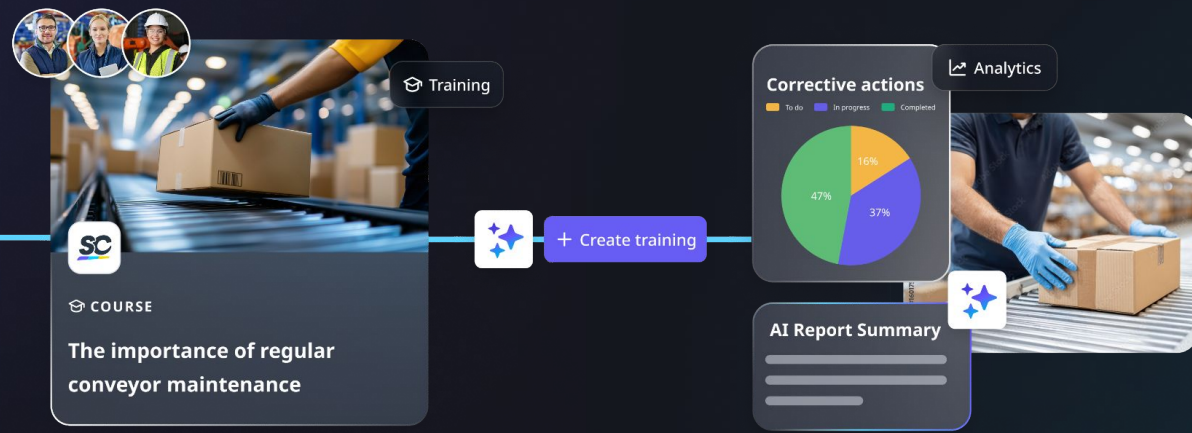
Outdated or inconsistent templates
that no longer reflect how work actually happens

Disjointed systems and teams
where inspections, issues, actions, and assets live in silos

SC

Better

Inspections

Issues

Assets

Sensors

Are there any visible signs of damage?

Yes

No

+ Create action

Actions

HeadsUp

Investigations

📢 **HEADS UP**

Ali Johnson 2 hrs ago
Parcels damaged by conveyor belt
👁 25 💬 32 ✓ 19

📋 RISK ASSESSMENT AC-1234

Inspect conveyor belt

To do

⌃ High • Due date 📅 18 Aug 9:00am

Understand. Act. Improve.

🎓 Training

SC

🎓 **COURSE**

The importance of regular conveyor maintenance

✦ + Create training

Corrective actions
■ To do ■ In progress ■ Completed

16%
47%
37%

📈 Analytics

AI Report Summary

What's the most fragmented part of your processes today?

What would be your priority for creating a more connected, cohesive operation this year?

Your source of truth for incident **investigations**

Has the hotel room been damaged?

Yes

No

9:41

Report issue

Damage

Title
Damage on level 4 carpet

Description

Add images or video? (optional)
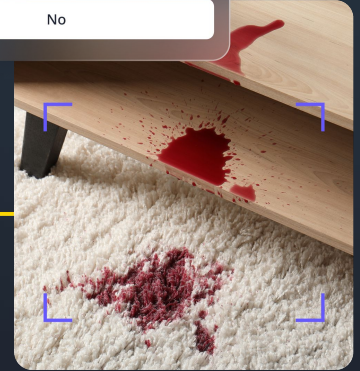
SC Issue created   Now
Damage on level 4 carpet

Start investigation

Are there signs of damage through-out the level?

Yes

No

Add media

Raise an issue .... **Start investigations** .... **Gather evidence**

Your source of truth for incident **investigations**

+ Create action

ACTION   AC-1234

Remove food trays from hallway
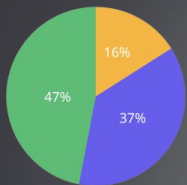
To do

High   • Due date   📅 19 Aug 10:00am

Determine root causes

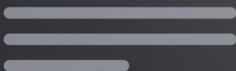**Assign corrective actions**

SC

Better

Your source of truth for incident **investigations**

Corrective actions

To do In progress Completed

16%
37%
47%

AI Report Summary

🔄 Every 6 months
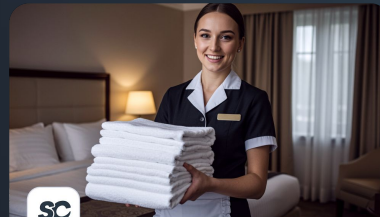
🎓 COURSE

Cleaning and regular maintenance training

🔔 Time to renew your certification!

Track process & manage access

Improvement & prevention

1 What gets in the way of turning an incident into a learning opportunity? Time, resources, or team buy-in?
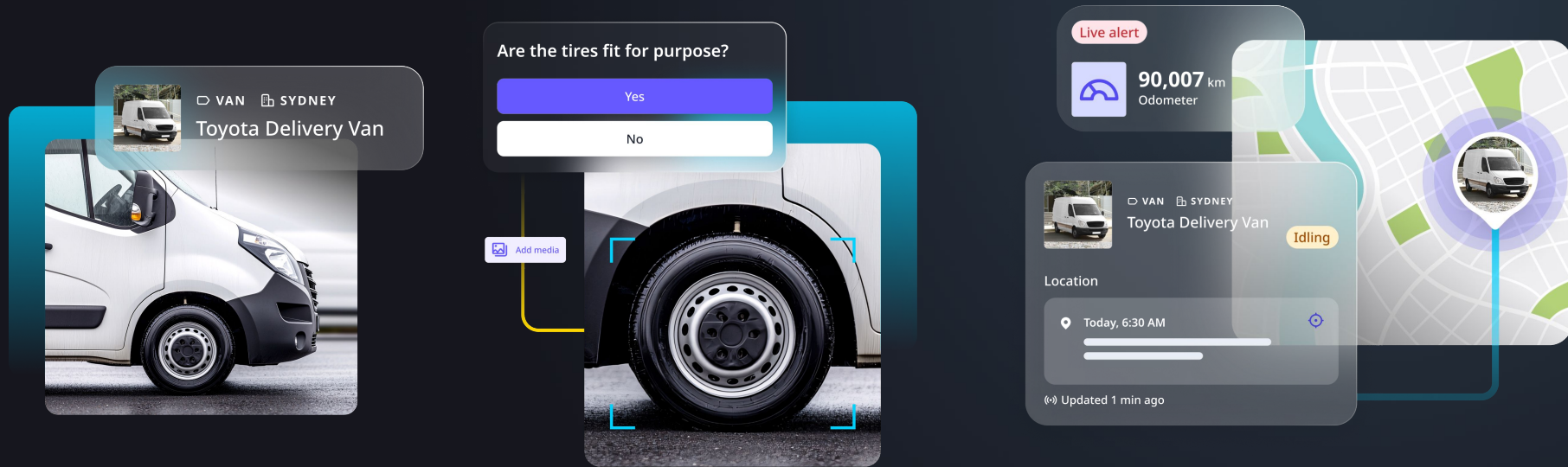
2 How often are we reporting issues but only having the data logged for compliance purposes?

3 If you could prevent just one type of repeat incident in the next year, which would you target first, and how would you approach it?

SC

Better

Your single stop for **Asset** management

VAN 🏢 SYDNEY
Toyota Delivery Van

Are the tires fit for purpose?

Yes

No

Add media

Live alert

90,007 km
Odometer

VAN 🏢 SYDNEY
Toyota Delivery Van Idling

Location

📍 Today, 6:30 AM

📶 Updated 1 min ago

Digital asset register · · · · · · **Regular safety & condition checks** · · · · · · **Automated preventative maintenance**

SC

Better

Your single stop for **Asset** management

90,007 km `Live alert`
Odometer

NOTIFICATION
Time for service

+ Create action

☑ **WORK ORDER**   `AC-1234`

Delivery Van Service

`In progress`

`⌃ High`   •   🕐 Due date   📅 20 Aug

Utilization   View all

`👓 Odometer` 🕐 Runtime   Past 7 days ⌄   ⬇ CSV

90,007 km
Total usage

50
48   45   43   48   44
40
38   37
30
20
10
0
Jun 13 Jun 14 Jun 15 Jun 16 Jun 17 Jun 18 Jun 19
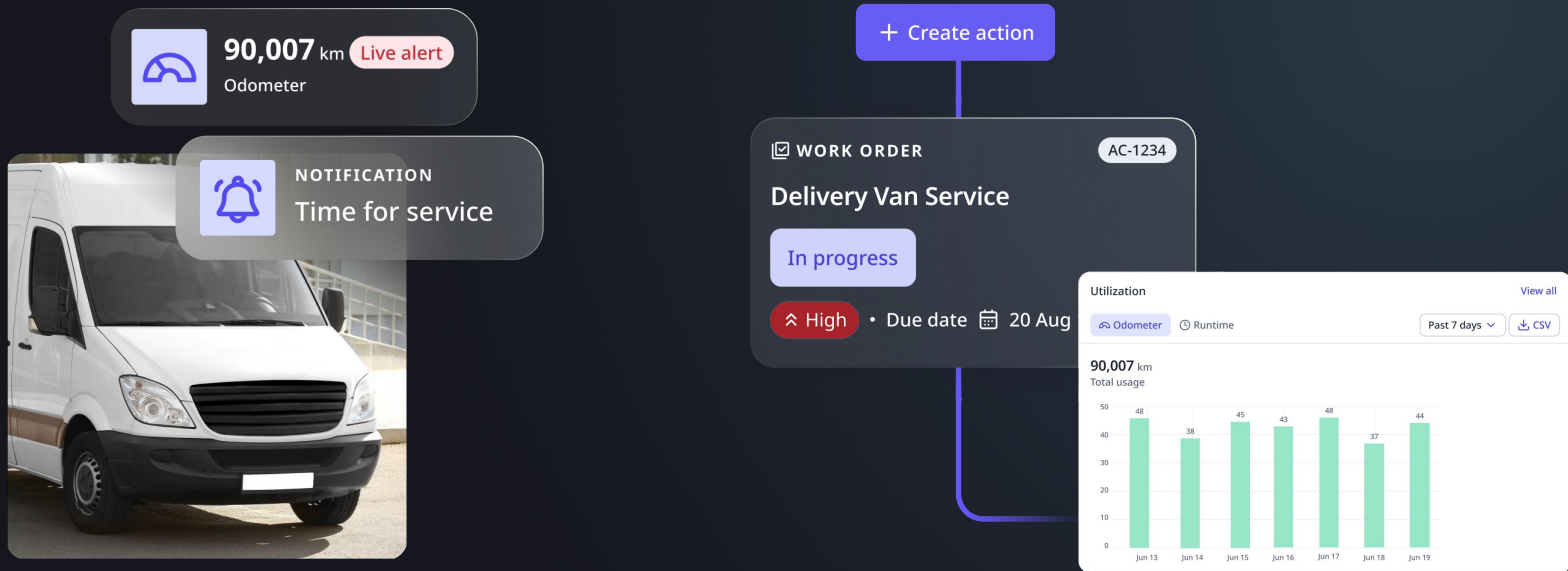
Work order tracking

Resource utilisation & planning

Your single stop for **Asset** management

Corrective actions
- To do
- In progress
- Completed

16%
37%
47%

AI Report Summary

SERVICE AND REPAIRS
VELTRIX
Maintenance

View
Edit ✓
🗑 Remove access

📶 Offline mode

Documents
All   Bookmarks   Archive

🔍 Search   ✨ Ask AI

☐ Name ⬍

☐ 📄 Service and repairs

☐ 📁 SOPs
4 items
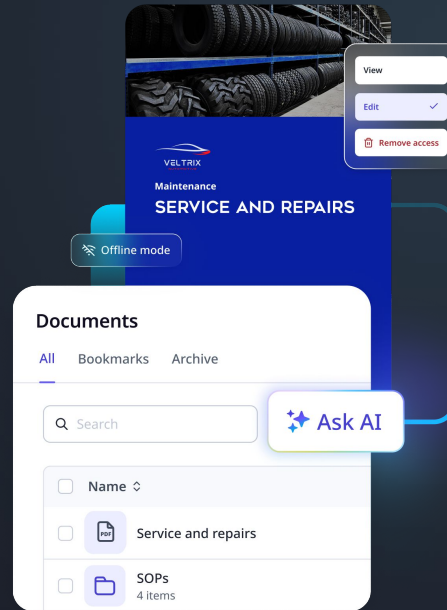
Data-driven decision making   **Training & documentation**

SC   **Better**

1 Where do you currently lose visibility over your assets, and what risks or costs does that create for your team or business? (eg. servicing dates, usage levels, location)

2 If you could put one part of your asset maintenance or inspection process on autopilot, what would it be, and what impact would it have on your team or operation?

Breakout & Discussion

1 If you had zero constraints, what's one proactive workflow you'd implement tomorrow?

2 What's your biggest barrier to proactive workflows and how could technology help overcome it?

3 Where in your current processes could connected workflows (inspections, issues, assets, actions) make the biggest impact?

4 Share an example where going proactive made a measurable difference in your operations.

SC

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