# ISO 9001:2015 Lessons Learned Log - Industry Vetted

8 Aug 2025 / Michelle Moores

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## **Lessons Learned** Product/Project Product/Project 1 **Product/Project name Glass Bottles** N/A **Product/Project code** 31 Jul 2025 00:00 PST **Date Project lead** Jason Todd Team Member A, Team Member **Team members** B, Team Member C Lessons Lessons 1 **Category** Quality Control & Inspection **Manufacturing Process**

#### **Description of issue**

- Manufacturing process was slower than anticipated in the past month, with increased turn around time
- Quality of the manufactured product also declined, with more defects identified during final inspections

<sup>\*</sup>Photo attached is one of the most recurring defects as seen on the bottle on the right, as opposed to the bottle that meets quality standards on the left.



Photo 1

Flaw in raw materials **Root causes** 

#### **Corrective actions**

Change suppliers for raw materials and conduct checks of the manufacturing machines

machine works

#### **Impact**

Approvals and Acknowledgement

**Team lead** 

Reviewed by

Prepared by

Michelle Moores 8 Aug 2025 13:21 PST

### Media summary



Photo 1