

# ISO 9001:2015 Stakeholder Analysis - Industry Vetted

25 Aug 2025 / Peter Parker

Complete

Score	6 / 6 (100%)	Flagged items	0	Actions	4
Document Number	0000085				
Site conducted	Unanswered				
Conducted on	25.08.2025 08:00 PST				
Prepared by	Peter Parker				
Location	69-40 175th St, Flushing, NY 11365, USA (40.7317001, -73.7952261)				

## Actions

4 actions

Stakeholder Analysis / Stakeholder / Stakeholder 1 / Risk and Opportunity Assessment

### Risk/Opportunity strategies (create supporting action items)

Develop and implement a comprehensive training program for all employees on the new QMS.

**To do** | Assignee: SafetyCulture Staff | Priority: Medium | Due: 12.08.2025 09:37 PST | Created by: SafetyCulture Staff

Establish a system for tracking training completion and effectiveness

**To do** | Assignee: SafetyCulture Staff | Priority: Medium | Due: 12.08.2025 09:36 PST | Created by: SafetyCulture Staff

Create department-specific training modules

Stakeholder Analysis / Stakeholder / Stakeholder 2 / Risk and Opportunity Assessment

### Risk/Opportunity strategies (create supporting action items)

Implement a structured PPAP submission process with clear timelines and responsibilities.

**To do** | Assignee: SafetyCulture Staff | Priority: High | Due: 12.08.2025 09:42 PST | Created by: SafetyCulture Staff

Conduct a review meeting with the project team one week before the deadline

**To do** | Assignee: SafetyCulture Staff | Priority: Medium | Due: 12.08.2025 09:41 PST | Created by: SafetyCulture Staff

Develop a PPAP checklist and tracker to monitor progress

Stakeholder Analysis		4 actions, 6 / 6 (100%)
Stakeholder		4 actions, 6 / 6 (100%)
Stakeholder 1		2 actions, 3 / 3 (100%)
Stakeholder name		Emily Carter
Category	Internal	
Role/Interest in QMS		Quality Manager
Her primary interest is ensuring the QMS is robust, effective, and compliant with ISO 9001 and IATF 16949 standards.		
Influence level	High	
Expectations and Requirements		
She expects the QMS to provide real-time data on quality metrics, including defect rates, customer complaints, and audit findings.		
Stakeholder Engagement Strategy		
Engagement method	Daily stand-up meetings with her team, weekly quality review meetings with department heads, and monthly QMS management review meetings.	
Frequency	Daily/Weekly/Monthly, as specified above.	
Responsible party	She is the primary stakeholder, so she is responsible.	
Risk and Opportunity Assessment		2 actions
Potential risks	Lack of departmental buy-in leading to incomplete data entry and process non-compliance.	
Potential opportunities	Using QMS data to identify and implement process efficiencies, reducing waste and cost.	
Risk/Opportunity strategies (create supporting action items)		Develop and implement a comprehensive training program for all employees on the new QMS.
To do   Assignee: SafetyCulture Staff   Priority: Medium   Due: 12.08.2025 09:37 PST   Created by: SafetyCulture Staff		

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Stakeholder 2

2 actions, 3 / 3 (100%)

**Stakeholder name**

Robert Davis

Senior Buyer, Global Automotive OEM

**Category**

External

**Role/Interest in QMS**

Senior Buyer

His primary interest is in the reliability and quality of the parts he purchases.

**Influence level**

High

**Expectations and Requirements**

He expects to receive an annual quality report that includes key performance indicators (KPIs) like parts per million (PPM) defect rate.

Stakeholder Engagement Strategy

**Engagement method**

Quarterly business reviews (QBRs) and ad-hoc communication via email and phone for urgent issues.

**Frequency**

Quarterly for reviews, with daily or weekly communication on active issues.

**Responsible party**

The account manager, Sally is the primary point of contact

Risk and Opportunity Assessment

2 actions

**Potential risks**

Supply chain disruption caused by a quality issue leading to a line stop at our facility.

**Potential opportunities**

Becoming a "preferred supplier" by demonstrating a best-in-class QMS.

**Risk/Opportunity strategies (create supporting action items)**

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Review and Approvals

**Reviewed and approved by**



Peter Parker  
05.08.2025 09:42 PST